Authorization for Release of Protected Health Information

I hereby authorize Aetna Life Insurance Company and any of its parents, subsidiaries, and affiliates (including, but not limited to Aetna Health Management, Inc., Aetna's affiliated HMOs and Aetna Integrated Informatics, Inc.) and their respective employees, agents and subcontractors, to disclose PHI concerning the Member identified below.

I UNDERSTAND THAT THIS AUTHORIZATION IS VOLUNTARY.

Please Print All Responses

Please submit a separate Authorization for Release of Protected Health Information for each Member for whom Aetna is being requested to disclose protected health information to a third party. If both sides of this form are not completed, as applicable, Aetna will be unable to process your request. Incomplete authorization requests will be returned.

1. Member Information

Last Name		First Name	Middle Initial
I.D. Number	Social Security Number	Birth Date *(MM/DD/YYYY)*	Daytime Telephone Number *(include area code)*
Street Address		City, State and Zip Code	

2. Subscriber Information

(The Subscriber is usually the Employee who obtains coverage for his or her family. Please complete this Section if the Subscriber is not the member whose records are being requested.) This Section does not apply to Long Term Care.

Last Name		First Name	Middle Initial
I.D. Number	Social Security Number	Birth Date *(MM/DD/YYYY)*	Daytime Telephone Number *(include area code)*
Street Address		City, State and Zip Code	

3. I authorize the individual(s) or company(ies) identified below to receive PHI pertaining to the Member identified in Section 1 above.

Individual or company authorized to receive PHI	Daytime Telephone Number *(include area code)*
Street Address	City, State and Zip Code
Individual or company authorized to receive PHI	Daytime Telephone Number *(include area code)*
Street Address	City, State and Zip Code
Individual or company authorized to receive PHI	Daytime Telephone Number *(include area code)*
Street Address	City, State and Zip Code

4. Purpose(s) for this Authorization

This authorization will apply to any and all requests for PHI, as well as information pertaining to disability and life insurance products, made by the individual(s) or company(ies) named in Section 3 above. It is not necessary to complete Section 4, unless you want to give a partial authorization.

If you prefer to authorize disclosure of only selected categories of information, please indicate below which types of information may be disclosed.

- ☐ Health (This includes medical, dental, pharmacy, vision, and flexible spending account information)
- ☐ Behavioral Health (e.g., mental health, drug and alcohol abuse treatment)
- ☐ Short-Term Disability
- ☐ Term Life Insurance

This authorization will be in effect for one year from the date signed, unless you indicate a shorter period below.

____________________ through ____________________

mm/dd/yyyy mm/dd/yyyy

4. Purpose(s) for this Authorization (continued)

This authorization will apply to all PHI maintained by Aetna, unless you specify certain categories below.

Description of the information to be released or disclosed: (*check all that are appropriate*)

☐ Application or enrollment information ☐ Claim status

☐ Claim records

☐ Other: *(please specify)* ______________________________

5. IMPORTANT: Your signature below means that you understand and agree to the following:

- The PHI disclosed pursuant to this authorization may include diagnosis and treatment information, including information pertaining to chronic diseases, behavioral health conditions, alcohol or substance abuse, communicable diseases, sexually-transmitted diseases, HIV/AIDS, and/or genetic marker information.
  These records will be included in the information we will make available to the individual(s) or company(ies) identified in Section 3 above.
- Information disclosed pursuant to this authorization may be redisclosed by the recipient and may no longer be protected by federal or state privacy regulations.
- If we receive requests for copies of claims and encounter information from the individual or company you have named in Section 3, we may charge a reasonable fee (except where prohibited by law) to defray our copying and mailing costs.
- Your ability to enroll in an Aetna plan, and your eligibility for benefits and payment for services, will not be affected if you do not sign this form. (However, without your signature, your request to release information to the individual(s) named in Section 3 above will not be honored.)
- You may receive a copy of this signed form if you ask for it by writing to the address listed at the bottom of this page.
- This authorization will expire one year from the date you sign this authorization. If you sign this form, you may revoke the authorization at any time by notifying Aetna in writing at the address below. Revoking this authorization will not have any effect on actions that Aetna took in reliance on the authorization before we received the notification.

6. Signature of Member or Member's Legal Representative.

Minors* must sign this form below ***if*** (check applicable box):		All others must sign this form below as(check applicable box):	
1. ☐ the minor is married or emancipated or, 2. ☐ the information being authorized for release pertains to drug or alcohol treatment or, 3. ☐ the information being authorized for release pertains to mental health treatment and applicable state law allows minors to receive such treatment without parental consent. * < age 19 (NE and AL); < age 21 (PA); < age 18 (all other states)		4. ☐ the member or member's legal representative or, 5. ☐ the parent of unemancipated minor, unless minor has signed at left *and* box 3 at left has been checked or, 6. ☐ the parent of unemancipated minor if the information authorized for release pertains to drug or alcohol treatment and applicable state law does NOT allow minors to receive such treatment without parental consent (Note: in this case, signature of both parent and minor are required.)	
Signature	Date	Signature	Date
Print Name		Print Name	
If the person signing this Authorization is not the Member, describe relationship to the Member (i.e. Parent, Legal Representative):			

If this authorization is being signed by the Member's Legal Representative, you must furnish a copy of the health care power of attorney, or other relevant document authorizing you to act on the Member's behalf.

Return this completed form and relevant documentation, if required, to:

Aetna Voluntary Plans
Attn: Authorization for Release
PO Box 14079
Lexington KY 40512-4079
Fax: (859) 455-8650

NOTICE TO RECIPIENT(S) OF INFORMATION (Section 3. above):

Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without the express written consent of the person to whom it pertains or as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.

Non-Discrimination Notice

Aetna complies with applicable Federal civil rights laws and does not discriminate, exclude or treat people differently based on their race, color, national origin, sex, age, or disability.

Aetna provides free aids/services to people with disabilities and to people who need language assistance.

If you need a qualified interpreter, written information in other formats, translation or other services, call 1-888-772-9682.

If you believe we have failed to provide these services or otherwise discriminated based on a protected class noted above, you can also file a grievance with the Civil Rights Coordinator by contacting:

Civil Rights Coordinator,
P.O. Box 14462, Lexington, KY 40512 (CA HMO customers: PO Box 24030 Fresno, CA 93779),
1-800-648-7817, TTY: 711,
Fax: 859-425-3379 (CA HMO customers: 860-262-7705), CRCoordinator@aetna.com.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, or at 1-800-368-1019, 800-537-7697 (TDD).

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company, Coventry Health Care plans and their affiliates (Aetna).

Availability of Language Assistance Services

For language assistance in your language call 1-888-772-9682 at no cost. (English)

Para obtener asistencia lingüística en español, llame sin cargo al 1-888-772-9682. (Spanish)

欲取得繁體中文語言協助，請撥打1-888-772-9682，無需付費。(Chinese)

Pour une assistance linguistique en français appeler le 1-888-772-9682 sans frais. (French)

Para sa tulong sa wika na nasa Tagalog, tawagan ang 1-888-772-9682 nang walang bayad. (Tagalog)

Benötigen Sie Hilfe oder Informationen in deutscher Sprache? Rufen Sie uns kostenlos unter der Nummer 1-888-772-9682 an. (German)

للمساعدة في (اللغة العربية)، الرجاء الاتصال على الرقم المجاني 1-888-772-9682. (Arabic)

Pou jwenn asistans nan lang Kreyòl Ayisyen, rele nimewo 1-888-772-9682 gratis. (French Creole)

Per ricevere assistenza linguistica in italiano, può chiamare gratuitamente 1-888-772-9682. (Italian)

日本語で援助をご希望の方は、1-888-772-9682 まで無料でお電話ください。(Japanese)

한국어로 언어 지원을 받고 싶으시면 무료 통화번호인 1-888-772-9682 번으로 전화해 주십시오. (Korean)

برای راهنمایی به زبان فارسی با شماره 1-888-772-9682 بدون هیچ هزینه ای تماس بگیرید. انگلیسی (Persian)

Aby uzyskać pomoc w języku polskim, zadzwoń bezpłatnie pod numer 1-888-772-9682. (Polish)

Para obter assistência linguística em português ligue para o 1-888-772-9682 gratuitamente. (Portuguese)

Чтобы получить помощь русскоязычного переводчика, позвоните по бесплатному номеру 1-888-772-9682. (Russian)

Để được hỗ trợ ngôn ngữ bằng (ngôn ngữ), hãy gọi miễn phí đến số 1-888-772-9682. (Vietnamese)